

BUG SQUASHER FORM

To obtain detailed technical support, please fill in the details requested below. If you have fatal error number codes, place these in the space provided. Further details about the problem should be attached on separate sheets, and submitted in typed form.

You must provide sufficient detail to allow us to diagnose the source of the problem. Without this detail, we cannot provide you with worthwhile assistance. It is also assumed that in seeking assistance, that you have first exhaustively tried to correct the problem using any recommendations made in the User Manual (notification of program bugs can, of course, be made at any time). It is also assumed that you have referred to the Macintosh User Manual and any other relevant references concerning the operation of the Macintosh.

Note: Only in exceptional circumstances will you be called by us to discuss the problem.

(Please print clearly in capital letters, and use only the number of spaces p

Name (as registered)

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Telephone number (Australia only)

Area code: (

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Serial number

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Subscription code

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Fatal error number codes (if applicable)

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System configuration

Total memory size: _____

Macintosh model: _____

System Software number: _____

Mail this form (with your typed attachments) to: **Michael Wildoer
 Vitronics
 GPO Box 215
 Adelaide, Australia, 5001**